

TECH



A comprehensive suite of technology support services that includes remote technical support, computer protection software and self-help tools

Rapid Reward Fulfillment is a leading provider of cost-effective and profitable enhancement services and wholesale membership programs for organizations and associations. We design, implement, procure and administer these programs to add value, increase customer retention and enhance revenue.

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Rapid
REWARD FULFILLMENT

Our services and discounts empower our members to save time and money on tech support. Items covered include, but are not limited to: software, operating systems, internet and email, digital cameras, iPhones, monitors, printers, routers, gaming devices, and tablets.

Our in-house marketing team can develop a fully custom white label program to meet your needs. From customer service and benefit fulfillment to web design, print production and mailing services – Rapid Reward Fulfillment is your simple turnkey solution.

Technology Support

Phone & Internet Technical Support

24/7/365 Phone and Internet Whole Home Technology Support. Qualified technicians will connect to member's computer over the Internet to resolve most technology problems. All individuals within a household are covered.

In-Home/In-Office Technical Support

Over 14,000 qualified technicians are available for dispatch as soon as the same business day to resolve virtually any computer, network or peripheral problem. Includes service discounts of up to 60% off!

Continually Updated Self Help Database

Online database providing articles and instructions on resolving over 120,000 common technology issues.

Antivirus, Antispyware Software

Class I antivirus, antispyware software blocks concealed programs that track a customer's online & offline activity including password stealers, Trojans, worms, keystroke loggers, and other malware.

Antiphishing, Antispam Software

Software blocks and filters web pages and scams that attempt to steal credit card data and other personally identifiable information. Also blocks unwanted email.

Software Firewall

Automatically secures the customer's internet connection and helps prevent outsiders from accessing customer's Wi-Fi Network.

Digital Vault

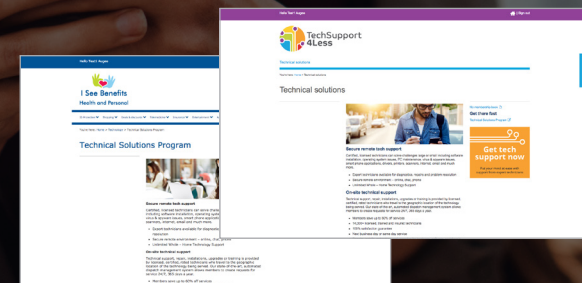
Application that locks up confidential files in an encrypted vault on the hard drive, safeguarding sensitive files from theft.

File Shredder

Software tool ensures that no traces of deleted or sensitive files remain on a computer.

Cell Phone Insurance

Cellular Telephone Protection will reimburse the member for damage or theft of eligible cellular wireless telephones, subject to the terms and conditions. \$200 benefit/2x annually with a \$50 deductible.



sample program sites